

BOURBON BALCONY ENTERTAINMENT SUITE POLICIES

Royal Sonesta New Orleans is pleased to welcome you to the unique experience of “Bourbon Street” in the French Quarter! Traditionally, our Bourbon Street Balconies are a special highlight, and Royal Sonesta New Orleans is proud to provide you with the finest in the French Quarter.

We are committed to ensuring that all of our guests have a comfortable and safe experience in these very special accommodations. To that end, we have outlined some **Hotel Policies**, **City Ordinances** and **Personal Safety Tips**. We request that you take a moment to review these items prior to your arrival.

- All social and business events that are hosted at Royal Sonesta New Orleans need to be arranged through Royal Sonesta New Orleans’ Food & Beverage Department. Patrons are not permitted to stock bars nor to provide, prepare, sell or serve food or beverages. Any such goods and/or services arriving at the Hotel without prior arrangement will not be allowed into the Hotel.
- Common balconies are shared with different guest rooms. Please be considerate of neighboring guests.
- Music services arranged for suites or guestrooms require approval of Hotel Management to provide the best experience to all of our guests. Amplified music is not allowed.
- Please exercise caution while on balconies. Do not climb or lean over the railings for safety reasons.
- By law, the Hotel reserves the right not to serve anyone that is deemed intoxicated.
- Security watch is required for all Hospitality events. Security is to be arranged through the Hotel. Hourly rates will apply.
- Glass and/or metal containers are not permitted on balconies, including beer and soft drink bottles/cans.
- Standing on ice chests, furniture or railings is not allowed. Climbing or standing on anyone's shoulders is not permitted for safety reasons.
- Hospitality events will be serviced with Food and Beverage until 11:00pm. Due to the potential of noise disturbances, events held in the Bourbon Balcony Rooms or Suites must conclude by 12:00am.
- City Ordinance prohibits the hurling of beads or other “Mardi Gras” throws. Mardi Gras throws are strings of beads, doubloons, cups or other trinkets passed or tossed.
- Items may not be hung, draped or affixed to the balcony railings or guest room structures. This includes banners, flags, signs, clothing, towels, etc.
- Guestroom furniture is not allowed to be moved out onto the balconies. Arrangement for furniture removal must be arranged by Hotel Management, a per room (unit) fee will apply.
- The Group contact for authorized representative must be present during all event hours. The Group is responsible for any damage. Costs will be incurred due to damage to Hotel property.
- The following is prohibited in the State of Louisiana:
 - The use of laser lights
 - The consumption of alcoholic beverages by intoxicated persons and persons under the age of 21.
- It is the responsibility of the registered guest to maintain control and order in the rooms and on the balconies, to avoid property damage or injury to guests, hotel staff and the public. Should Hotel Management or outside authorities deem it necessary at any time, the balconies may be cleared of guests and/or closed. In this event, Royal Sonesta New Orleans’ Security Department will advise the registered guest and also assist in clearing the balconies.

I have read and agree to the above stated terms and conditions:

Guest Name (Printed): _____

Guest

Signature: _____ **Date:** _____